

# RELIABLE CORPORATION LIFETIME PRODUCT WARRANTY POLICY FOR PRESSURIZED STEAM BOILER TANKS

Boiler Tank  
**LIFE  
TIME**  
WARRANTY

**Reliable Corporation (“Reliable”) warrants to the original purchaser of the boiler noted above from Reliable (the “Reliable Boiler Tank”) that it will be free from defects in materials and workmanship when utilized for normal use by the original purchaser only. Should the Reliable Boiler Tank need replacement, Reliable will do so at no parts and labor cost to the original purchaser, exclusive of shipping.**

Subject to the conditions and limitations set forth below, Reliable will either repair or replace any part of a Reliable Boiler Tank that proves defective by reason of improper workmanship or materials. If the defective Reliable Boiler Tank is no longer available and cannot be repaired effectively or replaced with an identical model, Reliable shall replace the defective Reliable Boiler Tank with a current Reliable Boiler Tank of equal or greater value. Repaired parts or replacement products will be provided by Reliable on an exchange basis, and will be either new or refurbished to be functionally equivalent to new. If Reliable is unable to repair or replace a Reliable Boiler Tank, it will refund the current value of that Reliable Boiler Tank at the time the warranty claim is made.

This limited warranty does not cover any damage to a Reliable Boiler Tank that results from improper installation, accident, abuse, misuse, unreasonable use, natural disaster, insufficient or excessive electrical supply, abnormal mechanical or environmental conditions or any unauthorized disassembly, repair or modification. This limited warranty does not extend to any indirect, consequential or incidental damages that may be suffered by a user from the use of a Reliable Boiler Tank, including without limitation, any liability for third party claims for damage, and is limited to the amount paid by the original purchaser for the Reliable Boiler Tank with respect to which this limited warranty protection applies. This limited warranty does not apply with respect to products that have been altered or which are missing serial numbers or for products not purchased directly from Reliable or a dealer authorized by Reliable to sell the Reliable Boiler Tank.

This limited warranty is the only warranty that applies to the Reliable Boiler Tank, supersedes any and all terms that may be contained in any other document or purchase order and may not be altered or amended except expressly in writing by Reliable.

To obtain a repair or replacement under the terms of this warranty, please contact our customer service group at 1 800 268 1649 or at [support@reliablecorporation.com](mailto:support@reliablecorporation.com). You will be required to submit an original receipt via fax or e-mail. The receipt must reflect that you are the original purchaser, the product was bought directly from Reliable or from an authorized Reliable dealer and that the warranty claim is being made in compliance with the terms set out in this document or any subsequent document issued by Reliable in connection with this policy. You will be issued a return authorization number (RA#) and asked to ship the defective product together with proof of purchase and RA#, prepaid insured to the following address: Reliable Corporation, 5–100 Wingold Ave, Toronto, ON M6B 4K7.

Freight collect shipments will be refused. The risk of loss or damage in transit will be borne by the customer. Once Reliable receives the defective product, it will initiate the repair or replacement process.

If you have any questions regarding this warranty, you may write to:

Reliable Corporation  
100 Wingold Avenue, Unit 5  
Toronto, Ontario  
Canada M6B 4K7  
[www.reliablecorporation.com](http://www.reliablecorporation.com)



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## RELIABLE PRODUCTS WARRANTY

Reliable Corporation (“Reliable”) warrants to original purchaser of its products that every product sold by Reliable (a “Reliable Product”) is free from defects in material and workmanship for a period of one year from the date of purchase, if properly used and maintained. Subject to the conditions and limitations set forth below, Reliable will either repair or replace any part of a Reliable Product that proves defective by reason of improper workmanship or materials. If the defective Reliable Product is no longer available and cannot be repaired effectively or replaced with an identical model, Reliable shall replace the defective Reliable Product with a current Reliable Product of equal or greater value. Repaired parts or replacement products will be provided by Reliable on an exchange basis, and will be either new or refurbished to be functionally equivalent to new. If Reliable is unable to repair or replace a Reliable Product, it will refund the current value of that Reliable Product at the time the warranty claim is made.

This limited warranty does not cover any damage to a Reliable Product that results from improper installation, accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal mechanical or environmental conditions, wear and tear resulting from normal use of the product, or any unauthorized disassembly, repair, or modification. This limited warranty does not extend to any indirect, consequential or incidental damages that may be suffered by a user or from the use of a Reliable Product, including without limitation, any liability for third party claims for damage, and is limited to the amount paid by the original purchaser Reliable Product with respect to which this limited

warranty protection applies. This limited warranty does not apply with respect to products that have been altered or which are missing serial numbers or for products not purchased directly from Reliable or a dealer authorized by us to sell Reliable Products.

This limited warranty is the only warranty that applies to any Reliable Product, supersedes any and all terms that may be contained in any other document or purchase order and may not be altered or amended except expressly in writing by Reliable.

To obtain a repair or replacement under the terms of this warranty, please contact our customer service group at 1 800 268 1649 or at [support@reliablecorporation.com](mailto:support@reliablecorporation.com). You will be required to submit an original receipt via fax or e-mail. The receipt must reflect that you are the original purchaser, the product was bought directly from us or from an authorized Reliable dealer and that the warranty claim is being made within the warranty period. You will be issued a return authorization number (RA#) and asked to ship the defective product together with proof of purchase and RA#, prepaid insured to the following address: Reliable Corporation, 5–100 Wingold Ave., Toronto, ON M6B 4K7. Freight collect shipments will be refused. The risk of loss or damage in transit will be borne by the customer. Once Reliable receives the defective product, it will initiate the repair or replacement process.

